

# let us help you find your way



Bike

**MassRIDES**  
will help you  
Reduce Traffic Congestion,  
Improve Air Quality  
and Get You There.



Carpool  
Vanpool



Walk



Transit

**DISCOVER THE BENEFITS  
AND SAVE MONEY!**

COMMUTER REWARDS  
EMERGENCY RIDE HOME

COST SAVINGS  
REDUCED TRAFFIC  
TAX BENEFITS  
CLEANER AIR

*you...moving smarter*  
**massRIDES**  
*commute.com*

**massDOT**  
Massachusetts Department of Transportation

[www.commute.com](http://www.commute.com)



# EMERGENCY

## Ride Home

you...moving smarter  
**massRIDES**  
commute.com

MassRIDES Emergency Ride Home (ERH) program supports commuters who use public transportation, walk, bike, carpool, or vanpool to work with a free ride. If you have an unexpected emergency arise during the workday.

**How does ERH work?** If you have an emergency while at work and need to get home right away, follow these three easy steps:

- 1 Arrange for a taxi, rental car, take transit, or get a ride from a friend
- 2 Pay for the trip and keep the receipt
- 3 Submit a reimbursement claim online within 30 days of your trip

### What is a qualified emergency?

- ✓ Unexpected personal illness/emergency
- ✓ Unexpected family illness/emergency
- ✓ Carpool partner leaves due to an illness/emergency
- ✓ Unexpected mandatory overtime

**Who can use ERH?** An individual must be enrolled in ERH and commute by carpool, vanpool, transit, bicycle, or by walking at least twice per week and on the day of the program use. The individual must also be an employee of a participating MassRIDES Employer Partner that is registered for ERH.

**How often can you use ERH?** When you sign up for the ERH program, you receive up to four emergency rides per calendar year.

**How do I enroll?** Visit [commute.com](https://commute.com) and click on the Sign Up for Emergency Ride Home link to enroll.

**massDOT**  
Massachusetts Department of Transportation

Full program guidelines, restrictions and rules are available online at [commute.com](https://commute.com)

